

Technical Requirements

The following guide provides an overview of the minimum and recommended technical specifications for implementing MY Access!® (<https://www.myaccess.com>) and WriteAhead (<https://writeahead.com>). For technical support, call (800) 322-0848 or email support@myaccess.com.

PC Operating System	Windows 10+
Web Browsers	Regular updates to your browser fix security problems when they are detected and make your computer safer from malicious sites. We recommend using the latest stable versions of the following browsers: Google Chrome (version 115 or later), Mozilla Firefox (version 115 or later), Microsoft Edge (version 115 or later), Apple Safari (version 16 or later)
Mac Operating System	macOS 10.15 (Catalina) or later
Processor	Processor speed should meet or exceed the minimum required by the user's operating system and browser.
Memory (RAM)	Available memory should meet or exceed the minimum required by the user's operating system and browser.
Bandwidth	Broadband bandwidth to the Internet and back for EACH workstation.
Network/ Filtering/Firewall, Security, Popup Blocker, and Content Filtering	Add the following to your pop-up blocker and whitelist. https://www.myaccess.com , https://auth.writeahead.com , https://writeahead.com , https://app.writeahead.com , https://ui.writeshift.com , api.writeshift.com TCP/Proxy servers and firewalls configured to allow unrestricted http on port 80 and https on port 443 to the Internet and also to permit response traffic. The session time-out value should be set to be at least equal to the length of the test or a minimum of 60 minutes.
JavaScript and Cookies	Browsers must have JavaScript and Cookies enabled. Most browsers have these features enabled by default.
Display	15-inch VGA monitor capable of 1024x768 resolution or better. 17-inch SVGA monitor with 1024x768 resolution. Note: 9-inch with 1024x600 resolution or better and wide-screen monitors with resolution of 1152x864 and 1280x1024 are supported. Smaller screens sizes may require additional user scrolling or restrict the readability of text.
WriteAhead Extension	The WriteAhead Extension is available for Chrome and Edge browsers. Google Chrome Store
iPAD	iOS 14 or higher. External keyboard recommended.
Integrations	Clever, ClassLink, Canvas, and Schoology integrations are supported. Please contact MY Access! support at support@myaccess.com for more information.